

# CARROLL COUNTY BUREAU OF AGING & DISABILITIES



# OUR MISSION

The Bureau of Aging & Disabilities is dedicated to providing the highest quality of services, programs, and assistance to promote choice, dignity and independence for older adults, individuals with disabilities, Veterans, and those who care for them.

# MAP/INFORMATION & ASSISTANCE

- Options Counseling for Long Term Services & Supports
- Maryland Energy Assistance
- Renters' Tax Credit
- Homeowners' Tax Credit
- Qualified Medicare Beneficiary (QMB)
- Specified Low-Income Medicare Beneficiary (SLMB)
- Food Supplement
- Assistance applying for FIA Programs
- Medicare Prescription Drug



# NATIONAL FAMILY CAREGIVER SUPPORT PROGRAM

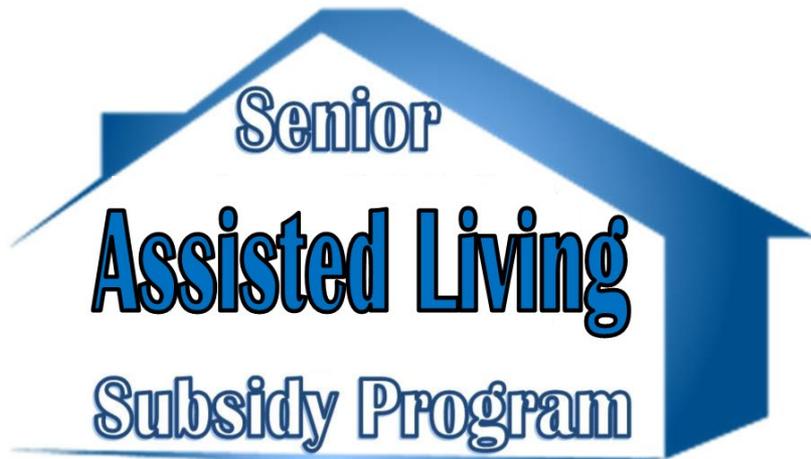
- Assist caregivers who are caring for a family member over 60 years old
- Grandparents raising grandchildren under 18
- Information and referrals
- Limited financial help
- Caregiver Support Group
- Grandparent Support Group
- Annual conferences



# SENIOR CARE PROGRAM

- Assist older adults with remaining in the community
- 65 years +
- Provides – screening, assessment, case management and financial subsidies
- Ranking system utilized to ensure those with the highest level of need receive services





Senior  
**Assisted Living**  
Subsidy Program

*Access to Assisted Living for Qualifying Older Adults*

- Funds subsidize payments to participating assisted living facilities
- 62+ years old
- Income requirements
- Annual redeterminations



# STATE HEALTH INSURANCE ASSISTANCE PROGRAM (SHIP)

**Assist with questions and problems regarding:**

- Medicare
- Medigap
- HMO's
- Long Term Care
- Qualified Medicare Beneficiary
- Pharmacy Assistance



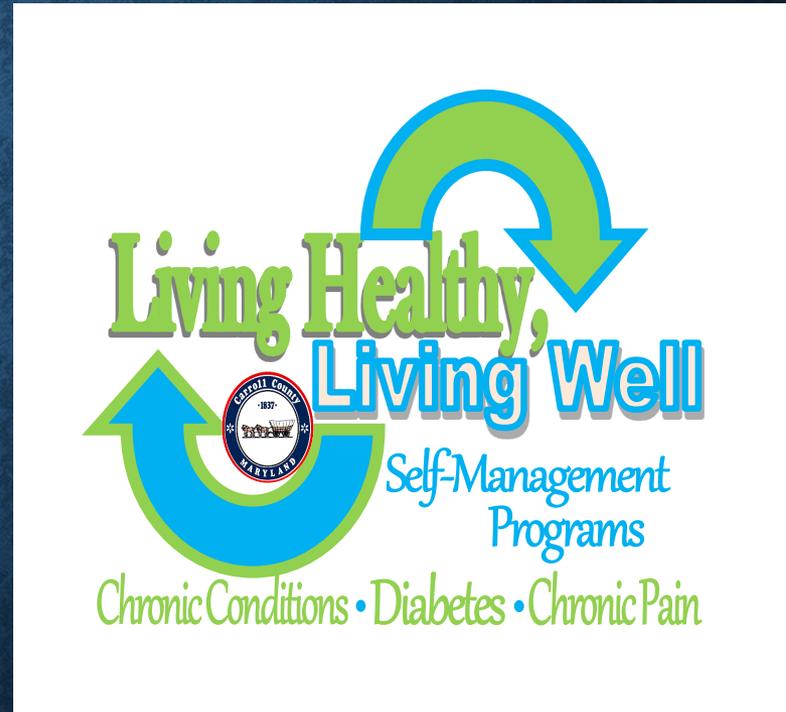
# HOME & COMMUNITY BASED SERVICES PROGRAMS

- Community Options Waiver (CO)
- Community First Choice (CFC)
- Community Personal Assistance Services (CPAS)



# SELF-MANAGEMENT PROGRAMS: Chronic Conditions, Diabetes and Chronic Pain

- Empowers individuals to take charge of their health
- Participants create weekly action plans
- Share experiences
- Brainstorm solutions
- For individuals with chronic conditions and caregivers



# VETERAN SERVICES PROGRAM

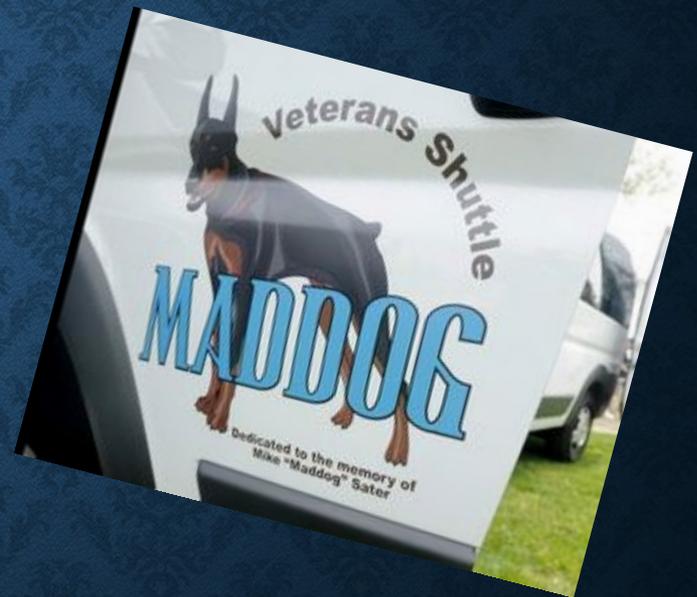
- Assist Veterans with completing and submitting pension and compensation claims
- Assist with denied claims
- Link Veterans to the VA Medical System
- Veteran Assistance Program



# VETERANS SHUTTLE TRANSPORTATION PROGRAM

The Veteran's Shuttle provides service to specified Veterans Administration (VA) medical sites. There is no cost to the veteran or his/her personal care assistant for the Shuttle Program.

- Veterans contact BOAD to register
- Transportation is scheduled through and provided by CTS



# LONG TERM CARE OMBUDSMAN PROGRAM

- Residents' Rights
- Seeks to resolve complaints
- Protects privacy and confidentiality of residents
- Promotes quality of life and care
- Encourages self-advocacy
- Provides placement information
- Provides training on Residents' Rights, abuse, use of restraints



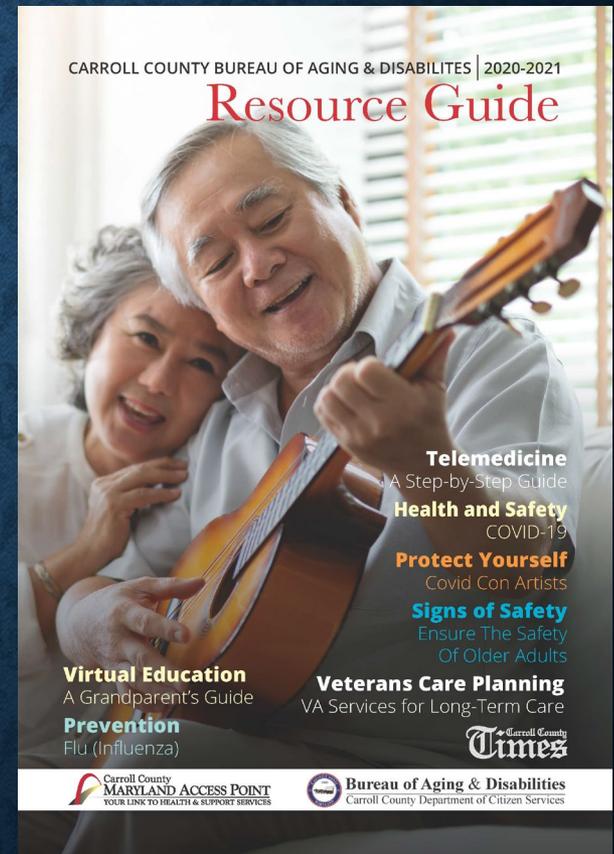
# ACCESSING SERVICES

- Information & Assistance Unit – MAP
- Assess and determine needs – benefits screening and options counseling
- Internal and external referrals
- Follow-up and evaluation



# ADDITIONAL INFORMATION

- Emergency Medical Transportation Fund
- Emergency Medication Fund
- Aging & Disabilities Resource Guide
- Commission on Aging & Disabilities
- MAP Advisory Board



# SENIOR & COMMUNITY CENTERS

- Mt. Airy
- North Carroll
- Taneytown
- South Carroll
- Westminster



# **CONTACT INFORMATION**

**Carroll County Bureau of  
Aging & Disabilities**

**125 Stoner Avenue**

**Westminster, MD 21157**

**(410) 386-3800**

**[www.carrollcountymd.gov/aging-and-disabilities](http://www.carrollcountymd.gov/aging-and-disabilities)**

**\* Please call to schedule an appointment \***