



Carroll County Government Veterans Transportation Shuttle Program

The Veterans Transportation Shuttle Service is provided by Carroll Transit System (CTS) operated by Ride With Us. The Veterans Shuttle provides service to specified Veterans Administration (VA) medical sites. There is no cost to the veteran or his/her personal care assistant to ride the shuttle.

HOW TO RIDE

- **STEP 1:** All Veterans must be pre-qualified to use the Veterans Shuttle. To register or for general questions, please contact the Carroll County Bureau of Aging & Disabilities (BOAD) at (410) 386-3800.
- **STEP 2:** Once your registration is complete, call Carroll Transit System (CTS) operated by Ride With Us at (410) 363-0622 to schedule transportation to a VA Medical facility. You must call CTS at least **two (2) business days** in advance of your appointment.

VETERANS SHUTTLE OPERATIONS

The Veterans Shuttle operates Monday - Friday (except holidays) on a first come, first served basis. In the event of inclement weather, Veterans Shuttle follows the CTS operating schedule. Veterans are encouraged to schedule their medical appointments between 10am and 2pm. For inquiries about the Veterans Shuttle operations, call CTS at (410) 363-0622 or visit www.carrolltransitsystem.com

SERVICE LOCATIONS / SCHEDULED RUNS

To Baltimore VA Medical Center on Greene Street, the Loch Raven Center on Loch Raven Boulevard, Fort Detrick, MD Outpatient Clinic and the Martinsburg VA Medical Center in West Virginia.

Riders can board the shuttle at:

7:30AM—North Carroll Senior & Community Center (2328 Hanover Pike, Hampstead)

8:00AM—Carroll County Bureau of Aging & Disabilities (125 Stoner Ave., Westminster)

8:30AM—Freedom Village Shipping Center (6300 Georgetown Blvd., Sykesville)

In front of the former Shoppers entrance

The Americans with Disabilities Act applies to the Carroll County Government and its programs, services, activities, and facilities. Anyone requiring an auxiliary aid or service for effective communication or who has a complaint should contact The Department of Citizen Services, 410.386.3600 or 1.888.302.8978 or MD Relay 7-1-1/1.800.735.2258 as soon as possible but no later than 72 hours before the scheduled event. Email: ada@carrollcountymd.gov.