

## NEWS RELEASE

**Contact:**

Aaron Koos, aaron.koos@bge.com  
Baltimore Gas & Electric Company (BGE)  
**BGE Media Hotline: 410.470.7433**

**FOR IMMEDIATE RELEASE**

### **BGE Mobilized for Winter Storm Toby**

**BALTIMORE** (March 20, 2018) – [BGE](#) is closely monitoring weather forecasts and has fully mobilized to respond to the effects of a nor'easter moving through the mid-Atlantic region Tuesday and Wednesday. The forecast calls for mixed precipitation ranging from rain to heavy, wet snow. Of concern is the potential for sleet, ice and heavy, wet snow accumulation on trees and power lines. BGE has mobilized field and support personnel, including tree crews, to be ready to respond to any potential service interruptions that may be caused by the storm. In addition to BGE's 3,200 employees, contractors from BGE's Exelon sister utility ComEd in Illinois have been dispatched to assist in the mid-Atlantic if needed.

“Just as we prepare, we ask our customers to also get ready for this storm in the event there are power outages,” said Rodney Oddoye, BGE vice president and chief customer officer. “As we have recently experienced, the widespread and extensive tree damage caused by nor'easters, especially the combination of ice, heavy snow and wind, can lead to extended outages. Preparing in advance and having alternate plans in place are critical steps for everyone to take as major weather systems threaten.”

BGE asks all customers, including those with smart meters, to report their outage. Outages may be reported online at [BGE.com](#) and via BGE's free mobile app available at the [Apple Store](#) or [Google Play](#). Customers may also report outages and downed wires by calling 877-778-2222, on [BGE.com](#) and through mobile devices. To sign up for email and text notifications, visit [BGE.com/alerts](#).

Customers can find information on preparing for winter weather and other emergency events at the [storm center on BGE.com](#), as well as storm preparation information and restoration progress via BGE's social media sites Twitter and Facebook.

Customers with special needs, such as those who may be elderly, disabled or dependent on electricity for medical equipment, should have alternate arrangements in place should they experience an extended power outage.

BGE's restoration priorities are public safety issues and critical facilities, such as 911 centers, hospitals and pumping stations. Then restoration is generally scheduled so that the greatest number of customers can be restored as quickly and as safely as possible. However, in cases of extended power outages, consideration is also given to customers who have been without service for the longest.

Clearing fallen tree debris and icy, snowy roads, can be factors in restoration progress.

BGE requests that customers identify the location of outside utility equipment such as natural gas or electric meters that could be covered in snow and may be susceptible to damage from snow shovels and mechanized snow removal equipment. Please keep outside meters clear of ice and snow. Use a broom or brush to gently clear the area around the meter of anything blocking it, including debris, ice and snow. Do not melt ice or snow on meters with a heat source, and do not chip or scrape ice. These methods can damage or break the meter. It is also important to remove icicles that hang over the meter and can drip freezing water that may damage equipment.

*[BGE](#), founded in 1816 as the nation's first gas utility and headquartered in Baltimore, is Maryland's largest natural gas and electric utility. The company's approximately 3,200 employees are committed to safe and reliable power delivery to more than 1.25 million electric customers and more than 650,000 natural gas customers in central Maryland, as well as enhanced energy management, conservation, environmental stewardship and community assistance. J.D. Power's 2017 Electric Utility Business Customer Satisfaction Study <sup>SM</sup> ranked BGE highest in customer satisfaction with business electric service in the east among large utilities. The company also has an estimated annual economic impact of \$5 billion of output in its service area, supporting more than 9,500 local jobs and producing \$923 million in labor income. BGE is a subsidiary of Exelon Corporation (NYSE: EXC), the nation's leading competitive energy provider. Like us on [Facebook](#) and follow us on [Twitter](#), [YouTube](#) and [Flickr](#).*