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FOR IMMEDIATE RELEASE

Contact: Carroll County Bureau of Aging & Disabilities
410-386-3800

***Carroll County Bureau of Aging & Disabilities
New Carroll Transit System (Operated by Ride with Us) Ticket Policy
Effective November 1, 2017***

Westminster, MD, Monday, October 16, 2017 - Carroll Transit System (CTS) provides accessible public transportation services to Carroll County residents. Bureau of Aging & Disabilities offers discount tickets to eligible seniors and people with disabilities.

Over the last year, increased ridership has caused pressure on the demand for discount tickets. In the interest of serving as many people as possible, the Bureau of Aging & Disabilities is changing their ticket policy, **effective November 1, 2017**.

Qualified riders can buy donation tickets for whatever dollar amount they choose to donate. Currently, eligible residents may purchase two booklets of Donation Tickets. These tickets are depleted in a very short amount of time (all tickets usually sell out within two hours) on the first day of the month resulting in many qualified citizens being unable to take advantage of this program or discount. The new policy will allow the purchase of one pack of donation tickets rather than two.

The new policy also increases the number of ½ price ticket booklets available for each qualified citizen to purchase from four to five. Ultimately, this means qualified riders can continue to buy a maximum of 6 discounted booklets per month, five, \$5.00, half-price booklets and one donation booklet. All riders can buy as many full priced tickets as they need.

Discounted tickets for eligible Carroll County residents are available at the Maryland Access Point, Information and Assistance Office, located at the Bureau of Aging & Disabilities, 125 Stoner Avenue, Westminster. Full price tickets are available for sale through CTS for \$10 per booklet of ten tickets or riders can provide exact change (cash only) at time of pick up.

These tickets cannot be sold to businesses or agencies.

For more information on this program or eligibility, please call Carroll County Bureau of Aging & Disabilities at 410-386-3800 or email ccboa@ccg.carr.org.

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The Americans with Disabilities Act applies to the Carroll County Government and its programs, services, activities, and facilities. Anyone requiring an auxiliary aid or service for effective communication or who has a complaint should contact The Department of Citizen Services, 410.386.3600 or 1.888.302.8978 or MD Relay 7-1-1/1.800.735.2258 or email ada@ccg.carr.org as soon as possible but no later than 72 hours before the scheduled event. Email ada@ccg.carr.org