



# General Order

## Department of Fire and EMS

### G.O. 12-6-25

**Subject:** ESO Fire Reporting

**Date:** December 22, 2025

**Authority:** Deputy Chief Paul Supko/*PS*

This General Order announces the go-live date for the ESO Fire Incident Reporting system and establishes reporting expectations related to NERIS compliance.

Beginning **December 28, 2025**, the **ESO Fire Reporting System** will be activated. This initial activation period is intended to allow members to log in, confirm access, and begin familiarizing themselves with the system prior to mandatory use.

Effective **12:00:01 a.m. on January 1, 2026**, all career and volunteer members shall utilize ESO as the sole fire reporting program. All reports are required to be electronically completed within the **NERIS 24-hour reporting requirement**.

All incident reports that flow into ESO are required for NERIS submission and **must be completed and locked/submitted within 24 hours of the incident**. All EMS incidents will continue to require the completion of a (NERIS) fire report. This requirement applies to **all Career and Volunteer personnel**, including **EMS incidents originating in CAD**, regardless of whether patient care documentation is completed separately in MIEMSS.

This order is issued to ensure **systemwide consistency, NERIS compliance, and timely federal reporting**.