## **Citizen Services Non-Profits Summary**

	Actual FY 15	Original Budget FY 16	Adjusted Budget FY 16	Budget FY 17	% Change From Orig. FY 16	% Change From Adj. FY 16
Access Carroll	\$20,000	\$20,000	\$20,000	\$20,000	0.00%	0.00%
The Arc Carroll County	237,860	237,860	237,860	250,240	5.20%	5.20%
CHANGE, Inc.	237,860	237,860	237,860	250,240	5.20%	5.20%
Family and Children's Services Domestic Violence	74,250	134,250	134,250	188,280	40.25%	40.25%
Family and Children's Services Sexual Abuse	205,130	205,130	205,130	181,280	-11.63%	-11.63%
Flying Colors of Success	36,540	38,370	38,370	88,290	130.10%	130.10%
Human Services Program	808,340	1,124,610	1,124,610	1,147,100	2.00%	2.00%
Mosaic Community Services	104,450	104,450	104,450	105,490	1.00%	1.00%
Rape Crisis Intervention Services	86,520	90,850	90,850	136,160	49.87%	49.87%
Target Community and Ed. Services	237,860	237,860	237,860	250,240	5.20%	5.20%
Youth Services Bureau	635,210	704,270	704,270	792,360	12.51%	12.51%
Total Citizen Services Non-Profits	\$2,684,020	\$3,135,510	\$3,135,510	\$3,409,680	8.74%	8.74%

## **Mission and Goals**

Citizen Services Non-Profits is a functional grouping of agencies that provide a variety of services to fulfill the basic needs of children, youth, older adults, and the disabled in the community. The Department of Citizen Services is the coordinating agency for all human service functions funded by Carroll County Government.

### Goals include:

- Linking citizens to community services
- Reduce the risk of crime and substance abuse, with attention to prevention, enforcement and treatment, and focusing on youth and families

## Highlights, Changes, and Useful Information

The non-profit agencies are funded at the discretion of the Commissioners. This funding is to offset part of the cost of services the County would likely provide if they were not made available to citizens through the non-profits.

- Family and Children's Services Domestic Violence increases due to costs associated with the Safe House shelter.
- Family and Children's Services Sexual Abuse decreases due to a \$30,000 reallocation of funds to Domestic Violence.
- One-time funding of \$48,000 is included in Flying Colors of Success for the replacement of a wheelchair lift van.
- Additional funding of \$40,770 is included in Rape Crisis Intervention Services to improve outreach efforts to schools and the community.
- Additional funding of \$125,000 is included in Youth Service Bureau for drug treatment.
- The Commissioners provided an additional \$10,000 of ongoing funding to Target, The Arc Carroll County, and CHANGE, Inc. during the FY 17 budget process.

## **Access Carroll**

Description	Actual FY 15	Original Budget FY 16	Adjusted Budget FY 16	Budget FY 17	% Change From Orig. FY 16	% Change From Adj. FY 16
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	20,000	20,000	20,000	20,000	0.00%	0.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$20,000	\$20,000	\$20,000	\$20,000	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

### **Contact**

Tammy Black, RN, BSN- Executive Director 410-871-1478 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.accesscarroll.org/

### **Mission and Goals**

To improve pathways to primary healthcare for uninsured, low-income residents of Carroll County.

### **Goals include:**

- To increase the number of pro bono or discount providers
- To increase the number of people receiving coordinated healthcare

## **Description**

Access Carroll is a primary care medical office located at 10 Distillery Drive in Westminster, MD. Access Carroll provides free medical care and health education to uninsured Carroll County residents who are at 200% or below the Federal Poverty Level. The organization estimates that roughly 24,000 people in the County qualify for treatment. Patients are seen on an appointment basis by nurse practitioners, physicians, or physician assistants and donations are accepted. In 2013, the onsite services of family dental care were included. In addition to primary healthcare, services also include:

- Medication Assistance
- Laboratory Testing
- Radiology Testing
- Referrals to Specialists

In addition to the direct contribution of \$20,000, the County provides Access Carroll with \$259,000 of in-kind services through building space at the Citizen Services Distillery Building.

## **Program Highlights**

- Access Carroll serviced 7,744 individual patients, including 855 new ones in FY 15.
- Access Carroll utilizes the services of over 205 volunteers, which provided 8,370 hours of professional and clinical services in FY 15.
- In FY 15, over \$6,354,374 of chronic disease medications were acquired for patients at no cost through the Patient Assistance Programs (PAPs).

## **Budget Changes**

This budget is held flat from FY 16.

## The Arc Carroll County

Description	Actual FY 15	Original Budget FY 16	Adjusted Budget FY 16	Budget FY 17	% Change From Orig. FY 16	% Change From Adj. FY 16
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	237,860	237,860	237,860	250,240	5.20%	5.20%
Capital	0	0	0	0	0.00%	0.00%
Total	\$237,860	\$237,860	\$237,860	\$250,240	5.20%	5.20%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

### Contact

Donald Rowe, Executive Director (410) 848-4124 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.arccarroll.com

### **Mission and Goals**

To support the efforts of people with cognitive and related developmental disabilities to define and realize their goals in life.

#### Goals include:

- Promote, expand, and enhance the name, image and services of The Arc throughout the community
- Evaluate all programs and service areas for relevance and quality of services and supports for clients
- Raise program quality through staff input and innovation by creating person-centered services
- Identify the needs of the people who are served
- Maximize the use of monetary assets by prioritizing needs and investing responsibly for the future
- Expand staff development to include formal orientation for new hires and targeted trainings to address complex needs
- Develop and enhance the relationships and partnerships with major stakeholders
- Become the most dynamic and sought after provider of services without boundaries

## **Description**

The Arc Carroll County is a non-profit organization located at 180 Kriders Church Road, Westminster, MD. The Arc organizes the numerous services it provides to individuals with cognitive and developmental disabilities into three primary service departments:

- Community Living programs
- Day Services programs
- Transportation services

The Community Living program creates personalized living arrangements in a community-based setting. Services in the program include respite care, adaptive equipment, architectural modifications, personal care, health services, in-home support, medical supplies, and transportation.

The Day Services program provides a variety of opportunities that assist people in realizing their career and employment goals through vocational and job development training, paid employment opportunities with local businesses, and job retention services.

Transportation services provides door-to-door transportation to people participating in The Arc sponsored programs and services as well as daily transportation to over 200 students attending specialized programs in Carroll County Public Schools.

## **Program Highlights**

In FY 15:

- Employment services were provided to 131 individuals.
- Individual and family support services were provided to 71 clients.
- Residential services were provided to 27 clients.

### **Budget Changes**

In addition to a 1% planned increase, the Board of County Commissioners is providing an additional \$10,000 of ongoing funding in FY 17.

## CHANGE, Inc.

Description	Actual FY 15	Original Budget FY 16	Adjusted Budget FY 16	Budget FY 17	% Change From Orig. FY 16	% Change From Adj. FY 16
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	237,860	237,860	237,860	250,240	5.20%	5.20%
Capital	0	0	0	0	0.00%	0.00%
Total	\$237,860	\$237,860	\$237,860	\$250,240	5.20%	5.20%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

### Contact

Michael F. Shriver, Executive Director (410) 876-2179 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.changeinc.cc/

### **Mission and Goals**

To promote the dignity, self-reliance, productivity and community membership for people with intellectual disabilities through the caring and flexible provision of habilitation, vocational, and support services, which are designed with and implemented for each individual.

### Goals include:

- Provide day habilitation, transitional, and vocational services for 175 individuals
- Provide support services for 80 adults and children
- Provide respite services for 100 adults and children at the Respite Inn

### **Description**

CHANGE, Inc. is a non-profit organization located at 115 Stoner Avenue, Westminster, MD, that provides the following programs for individuals with developmental disabilities:

- Day Habilitation with daily transportation
- Vocational Program
- Transitional Program
- Family and Individual Support Services
- Respite Inn

Clients in the Day Habilitation Program receive support, training, and assistance in activities of daily living, including basic hygiene, mobility, communications, and personal care. Services include a therapeutic pool, a community volunteer program, and daily transportation.

The Vocational Program provides supported employment, a sheltered workshop environment, and supported employment opportunities for 90 individuals.

The Transition program is for clients who no longer wish to participate in the Vocational Program or need more socialization, work opportunities, or structured group programming.

Family and Individual Support Services provide respite care, in home personal assistance, and other services to families and individuals.

The Respite Inn provides temporary care for children and adults in a comfortable home-like environment. Clients come prepared with a list of activities that they would like to do during their stay.

## **Program Highlights**

- In FY 15, 235 individuals were served.
- Vocational Opportunities for Independent Change and Empowerment (VOICE) is a new program that works with the clients on in-home living skills.

### **Budget Changes**

In addition to a 1% planned increase, the Board of County Commissioners is providing an additional \$10,000 of ongoing funding in FY 17.

Family and Children's Services Domestic Violence

Description	Actual FY 15	Original Budget FY 16	Adjusted Budget FY 16	Budget FY 17	% Change From Orig. FY 16	% Change From Adj. FY 16
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	74,250	134,250	134,250	188,280	40.25%	40.25%
Capital	0	0	0	0	0.00%	0.00%
Total	\$74,250	\$134,250	\$134,250	\$188,280	40.25%	40.25%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

### Contact

Kelley Rainey, Director of Carroll County Programs (410) 876-1233

Chizuko M. Godwin, Budget Analyst (410) 386-2082

http://www.fcsmd.org

### **Mission and Goals**

To foster safety, autonomy, and resiliency in families through the provision of services and therapeutic modalities tailored to the needs of victims, their children, and their abusive partners.

#### Goals include:

- Create emotional and physical safety for current victims of domestic violence in Carroll County
- Eradicate abuse toward children in Carroll County
- Assist children, adolescents, teens, and adults to maintain healthy relationships

### **Description**

In Carroll County, the Domestic Violence Program (DVP) of Family and Children's Services (FCS) of Central Maryland located at 22 North Court Street, Westminster, MD. FCS is a private, non-profit, non-sectarian social services agency that provides specialized programs to troubled or vulnerable families and individuals so they can improve their quality of life. The emphasis of DVP is on establishing safety from violence for victims and their children, and the prevention of future episodes of violence through work with offenders. FCS has been providing services to clients suffering from domestic violence since 1977. Services include:

- Twenty-four hour hotline, emergency counseling, and shelter at the DVP Safe House.
- DVP Safe House offers up to 60 days of safe shelter, individual and group counseling and therapy, education, ongoing case management, and support groups.
- Legal representation, court accompaniment and assistance obtaining resources for victims.
- Outreach with police accompaniment as follow-up to 911 calls (First Step Projects)
- Court-ordered and voluntary programs include: Abuser Intervention, Anger Management, and Appropriate Responses to Abuse.

## **Program Highlights**

- In FY 15, the Safe House and the alternative shelter settings provided 24-hour-a-day crisis counseling to 43 adults and 41 children for a total of 1,864 bed nights.
- Court-based assistance, crisis intervention, and counseling services were provided to 1,080 victims and their children, which included over 2,685 counseling sessions.
- FCS continues to play an important role in implementing the Lethality Assessment Program (LAP), an 11-question screening tool that allows all law enforcement agencies and first responders in the County to better assess victims' needs for early intervention and connect them with immediate help. In FY 15, the LAP was implemented at Carroll Hospital Center and FCS trained 600 Hospital employees. Currently FCS is working with Carroll Community College to implement the LAP.

- One-time funding of \$60,000 was included for the Domestic Violence Safe House shelter in FY 16.
- A 3% increase is included in FY 17.
- Additional funding of \$80,000 is included for the Domestic Violence Safe House shelter.
- Additional funding of \$30,000 is due to reallocation of funds from Family and Children's Services Sexual Abuse.

Family and Children's Services Sexual Abuse

Description	Actual FY 15	Original Budget FY 16	Adjusted Budget FY 16	Budget FY 17	% Change From Orig. FY 16	% Change From Adj. FY 16
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	205,130	205,130	205,130	181,280	-11.63%	-11.63%
Capital	0	0	0	0	0.00%	0.00%
Total	\$205,130	\$205,130	\$205,130	\$181,280	-11.63%	-11.63%
<b>Employees FIE</b>	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

### Contact

Kelley Rainey, Director of Carroll County Programs (410) 876-1233

Chizuko M. Godwin, Budget Analyst (410) 386-2082

### **Mission and Goals**

Family and Children's Services of Central Maryland is a private, non-profit, non-sectarian social services agency that provides services to any victim of childhood sexual and physical abuse and neglect that lives or works in Carroll County or in the immediate surrounding area.

#### Goals include:

- Provide a sense of safety and stability to adult and child survivors of sexual abuse/assault and their families
- Prevent new cases of sexual abuse and assault
- Utilize a coordinated community response model to address sexual abuse treatment and prevention

## **Description**

In Carroll County, the Sexual Abuse Treatment Center (SATC) of Family and Children's Services (FCS) of Central Maryland are located at 22 North Court Street, Westminster, MD. FCS is a private, non-profit, non-sectarian social services agency that provides specialized programs to troubled or vulnerable families and individuals so they can improve their quality of life. The organization has been providing services to clients in Carroll County since 1985. Services provided include:

- Individual psychotherapy and play therapy
- Crisis intervention services to children and families
- Individual psychotherapy for adult survivors of child sexual abuse
- Marriage/couples counseling
- Parent/child counseling
- Family therapy
- Group therapy
- Sexual abuse education groups
- Community education and professional education presentations and training

The SATC is a trauma-based program that immediately assesses the safety of the child to prevent re-victimization and engages the parents as agents in providing safety. Staffs are either licensed social workers or licensed professional counselors. All victims are seen in individual therapy, and a treatment plan is then developed after the initial assessment has been completed.

The abuse treatment programs use a combination of expressive therapies and trauma focused cognitive behavior therapy (TFCBT) to treat child victims and their non-offending parents.

The SATC also works with other community agencies involved in the child's life, including the State's Attorney Office, the Department of Social Service, the Department of Juvenile Services, Rape Crisis Intervention Services, the Carroll County Advocacy and Investigation Center, and Carroll County Public Schools.

## **Program Highlights**

In FY 15:

- 815 counseling sessions were provided to 133 child victims.
- SATC provided 103 counseling sessions to 29 nonoffending parents and other family members of victims.
- 38 adult survivors received 252 sessions.

- A 3% increase is included in FY 17.
- Operating decreases \$30,000 due to reallocation of funds to Family and Children's Services Domestic Violence.

## **Flying Colors of Success**

Description	Actual FY 15	Original Budget FY 16	Adjusted Budget FY 16	Budget FY 17	% Change From Orig. FY 16	% Change From Adj. FY 16
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	36,540	38,370	38,370	88,290	130.10%	130.10%
Capital	0	0	0	0	0.00%	0.00%
Total	\$36,540	\$38,370	\$38,370	\$88,290	130.10%	130.10%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

### **Contact**

C. Michael Hardesty, M.S. President/CEO (410) 876-0838 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.flyingcolorsofsuccess.org/

### **Mission and Goals**

To provide the highest quality community-based support, designed to enhance the quality of life and increase the independence of people with disabilities and special needs.

### Goals include:

- Provide quality community-based residential services to citizens with intellectual and developmental disabilities in single family homes throughout Carroll County
- Develop and provide specialized one-on-one day services for individuals ineligible for, or who elect not to choose traditional day program services
- Develop handicap accessible housing, and serve as a model for other organizations and citizens needing same
- Provide a handicap respite resource
- Provide advocacy/support to students with intellectual disabilities transitioning from Carroll County Public Schools

### **Description**

Flying Colors of Success (FCS, Inc.) was founded by the Kennedy Krieger Institute in 1991 and established as a private non-profit organization. FCS administrative offices are located at 88 East Main Street, Westminster MD. FCS, Inc. is licensed to provide residential services, family and individual support services, respite, community supported living arrangements, and day program services. The residential program operates 365 days a year and provides 24 hour support. FCS, Inc. provides transportation for medical appointments, as well as social and recreational activities. Direct support staff is trained in health, safety, and behavioral support. Quality Assurance Staff monitor the programs to assure client needs are met.

### **Program Highlights**

In FY 15, FCS, Inc. provided residential services for 32 individuals and day services to 6, for a total of 38 individuals served.

- A 5% increase is included in FY 17.
- One-time funding of \$48,000 is included in FY 17 for the replacement of a wheelchair van.

# **Human Services Program**

Description	Actual FY 15	Original Budget FY 16	Adjusted Budget FY 16	Budget FY 17	% Change From Orig. FY 16	% Change From Adj. FY 16
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	808,340	1,124,610	1,124,610	1,147,100	2.00%	2.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$808,340	\$1,124,610	\$1,124,610	\$1,147,100	2.00%	2.00%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

### **Contact**

Angela Gustus, Executive Director (410) 386-6620 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.hspinc.org/

### **Mission and Goals**

To help improve the quality of life and self-sufficiency of atrisk and low-income Carroll County residents by providing assistance with basic needs, advocacy, linkages to resources, and opportunities to enhance life skills. Services involve three main divisions: emergency assistance, housing and shelters for the main homeless, and a family support center.

### Goals include:

To assist low-income and at-risk residents with:

- Employment
- Education
- Income management
- Housing
- Emergency services
- Nutrition
- Self-sufficiency

### **Description**

Human Services Program (HSP) located at 10 Distillery Drive, Westminster, MD. HSP is a private, non-profit agency. HSP is the County's designated Community Action Agency (CAA) that serves as the point of entry for accessing the many services countywide that fight poverty and promote self-sufficiency for low-income individuals and families to enable them to achieve economic independence. Programs and Services offered include:

- Emergency and Energy
- Family Support Center
- Child and Adult Food Programs
- Shelters:
  - Safe Haven Shelter
  - o Cold Weather Shelter
  - o The Woman and Children's Shelter
  - o The Intact Family Shelter
  - Men's Shelter
- Housing:
  - o Rental Allowance Program (RAP)
  - o Homeless Prevention Program

### Constituents Served:

	Clients	Households
FY 12	9,499	5,002
FY 13	12,274	4,952
FY 14	12,534	5,277
FY 15	9,911	4,973

In addition to the direct contribution of \$1,147,100, the County provides Human Service Programs with \$663,000 of estimated in-kind services through building space at the Citizen Services Distillery Building and \$203,000 for the space provided for Safe Haven.

## **Program Highlights**

In FY 15:

- 64 adults and 40 children were housed in the Women's Shelter.
- 150 adults were served at the Cold Weather Shelter.
- 1,459 households needed assistance with energy and emergency services.
- 111 clients were served through Opportunity WORKS at Second Chances.
- Safe Haven served 49 individuals; 35 men and 14 women.

### **Budget Changes**

A 2% increase is included in FY 17.

# **Mosaic Community Services**

Description	Actual FY 15	Original Budget FY 16	Adjusted Budget FY 16	Budget FY 17	% Change From Orig. FY 16	% Change From Adj. FY 16
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	104,450	104,450	104,450	105,490	1.00%	1.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$104,450	\$104,450	\$104,450	\$105,490	1.00%	1.00%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

### **Contact**

Jeff Richardson, Executive Director (410-453-9553 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.mosaicinc.org/

### **Mission and Goals**

Mosaic Community Services is a comprehensive non-profit community behavioral health organization devoted to enhancing the quality of life for those with mental illness and promote their recovery through effective, community-based, outcome-focused services that are consumer-driven, flexible, and comprehensive.

### Goals include:

- Provide quality outpatient mental health psychiatric treatment services and therapy
- Provide crisis and case management services
- Provide facility-based Psychiatric Rehabilitation services for up to 100 Carroll County adults with severe mental illness at any one time
- Provide in-home and off-site based Psychiatric Rehabilitation services for up to 30 Carroll County adults with severe mental illness at any one time
- Provide Residential Rehabilitation Housing for up to 28 county residents with severe mental illness at any one time
- Provide a comprehensive corporate compliance and quality improvement program to evaluate treatment outcomes and develop process improvement

### **Description**

Mosaic Community Services, Inc. is a non-profit mental health organization that began operating Granite House at 288 E. Green Street, Westminster, MD in July of 2008. Granite House (a program of Mosaic Community Services) is Carroll County's largest provider of publicly supported outpatient mental health services to adults and older teens. The organization's two primary services include the clinic and group practice and the Psychiatric Rehabilitation Program.

## **Program Highlights**

The mental health clinic and group practice serves over 1,300 people at any one time, including over 1,000 consumers in the Public Mental Health System. Treatment services include:

- Psychiatric evaluation
- Medication evaluation, treatment, and monitoring
- Individual, group, and family therapy
- Treatment planning and coordination
- Case management and coordination with other providers

The Psychiatric Rehabilitation Program provides skills training and support to individuals with severe and persistent mental illness. The elements of this program include:

- A housing program, which serves up to 28 people in agency-operated housing and another 30 in their own homes.
- A day rehabilitation program, which provides group services to individuals designed to improve social skills, self-esteem, and daily life coping.
- Vocational pathways, a supported employment program that uses evidence-based technologies to help as many as 60 disabled individuals become employed.

### **Budget Changes**

A 1% increase is included in FY 17.

## **Rape Crisis Intervention Service**

Description	Actual FY 15	Original Budget FY 16	Adjusted Budget FY 16	Budget FY 17	% Change From Orig. FY 16	% Change From Adj. FY 16
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	86,520	90,850	90,850	136,160	49.87%	49.87%
Capital	0	0	0	0	0.00%	0.00%
Total	\$86,520	\$90,850	\$90,850	\$136,160	49.87%	49.87%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

### Contact

Janice Kispert, CEO (410) 857-0900 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.rapecrisiscc.org

### **Mission and Goals**

To provide counseling and support services to citizens hurt by sexual violence and to eliminate sexual violence in Carroll County through education and advocacy.

### Goals include:

- Develop service plans for clients receiving in-person counseling
- Have clients meeting their goals as outlined in their service plans in order to have their files closed
- Provide education regarding healthy relationships and sexual abuse and assault prevention to youth in the Carroll County public middle schools

### **Description**

Rape Crisis Intervention Service (RCIS) of Carroll County, Inc. is a private non-profit organization located at 224 North Center Street, Room 102, Westminster, MD. RCIS serves the residents of Carroll County aged 12 and older who have been affected by any type of sexual violence.

The following aspects of service make RCIS unique among other service providers in Carroll County:

- Free confidential crisis counseling services are available on a walk-in basis, and same day service is provided.
- The 24-hour hotline provides fast access, confidentiality, and is staffed by certified volunteers.
- Accompaniment services to police stations, hospitals, and courts are available.
- Victims do not need to disclose their name or personal financial information to access services.
- Minors do not require parental permission or knowledge to obtain services of information.

All services are of a short duration with most clients completing treatment within a period of six months. The County funds are used primarily to support crisis intervention services, education programs, outreach services, and overhead costs. Treatment services are provided to both victims and families.

In addition to the direct contribution of \$136,160, the County provides RCIS with \$38,000 of estimated in-kind services through building space.

## **Program Highlights**

Service Volume in FY 15:

- 200 individuals served
- 320 Hotline calls
- 112 face-to-face interventions
- 245 individual and group therapy sessions

- A 5% increase is included in FY17.
- Additional funding of \$40,770 is included for outreach efforts in schools and the community.

# **Target Community and Educational Services**

Description	Actual FY 15	Original Budget FY 16	Adjusted Budget FY 16	Budget FY 17	% Change From Orig. FY 16	% Change From Adj. FY 16
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	237,860	237,860	237,860	250,240	5.20%	5.20%
Capital	0	0	0	0	0.00%	0.00%
Total	\$237,860	\$237,860	\$237,860	\$250,240	5.20%	5.20%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

### **Contact**

Thomas Zirpoli, President & CEO (410) 848-9090 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.targetcommunity.org/

### **Mission and Goals**

Enhance the lives of individuals with developmental and physical disabilities through quality, community-based residential, vocational, recreational, and family support services.

#### Goals include:

- 100% of clients in Residential Services will score satisfied or higher concerning their current living arrangement.
- 100% of clients in Vocational Services will be satisfied with their current job placement.
- 100% of clients in Recreational Services will be provided community-based recreational opportunities.
- 100% of clients in Family Support Services will score satisfied or higher concerning these services.

### **Description**

Target Community and Educational Services, Inc. is a non-profit organization located at 111 Stoner Avenue, Westminster, MD. Target provides residential, vocational, recreational, and family support services to children and adults with developmental disabilities. Target services include:

- Residential / Community Living Services
- Vocational Services
- Recreational Services
- Family Support Services
- Autism Program

### Target programs include:

- Seven alternative living unit houses owned by Target and occupied by no more than three developmentally disabled adults and the direct care of staff
- Supervision, support, and direct care to clients who choose to live with their family or in their own home
- Assisting individuals with disabilities in finding jobs
- Job-coaching support and helping individuals earn a competitive wage

- A partnership with Carroll County Public Schools to provide a School-to-Work transaction program for students with disabilities leaving the public school system, but not ready for college or employment
- An autism program that provides in-home support, services, and respite for families in Carroll County who have children with autism

The Winchester Country Inn is the former home of William Winchester, the founder of Westminster, MD. It is located on the property used by Target Community and Educational Services, Inc. The Inn is a functioning tearoom and gift shop as well as vocational training site for individuals with developmental disabilities.

### **Program Highlights**

The table below shows the number of clients Target served in FY 13 through FY 15:

Type of Service	FY 13	FY 14	FY 15
Alternative Living Services	21	21	19
Family Support Services	18	18	18
Autism Program	23	26	32
Supportive Employment	27	29	28
Rehabilitative Services	86	45	37
Post-Secondary	18	13	12
Day Program	20	20	21
Total	213	172	167

## **Budget Changes**

In addition to a 1% planned increase, the Board of County Commissioners is providing an additional \$10,000 of ongoing funding in FY 17.

## **Youth Services Bureau**

Description	Actual FY 15	Original Budget FY 16	Adjusted Budget FY 16	Budget FY 17	% Change From Orig. FY 16	% Change From Adj. FY 16
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	635,210	704,270	704,270	792,360	12.51%	12.51%
Capital	0	0	0	0	0.00%	0.00%
Total	\$635,210	\$704,270	\$704,270	\$792,360	12.51%	12.51%
Employees FIE	0.00	0.00	0.00	0.00		

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

### Contact

Lynn Davis, Executive Director (410) 848-2500 Chizuko M. Godwin, Budget Analyst (410) 386-2082 http://www.ccysb.org/

### **Mission and Goals**

To provide a continuum of community-based mental health and substance abuse services for children, adults, and families in Carroll County. The Carroll County Youth Service Bureau (CCYSB) uses a multi-disciplinary approach to deliver prevention, intervention, and treatment services in the least restrictive and most cost effective manner. In the true spirit of the helping profession, CCYSB is dedicated to excellence in service, innovation in programming, and responsiveness to our community.

### Goals include:

- Maximize potential of youth by advocating for, providing, and supporting high-quality counseling
- Provide crisis intervention services by way of suicide intervention and potential for violence assessments
- Direct children and families to other appropriate resources when services at CCYSB are at capacity
- Provide educational and outreach services to children, parents, adults, and organizations in the community
- Deter youth from delinquent activities through early intervention and prevention activities
- Identify physical and social conditions that provide opportunities for growth and healthy maturation for youth
- Provide home-based, case management, intensive counseling and support services through mobile treatment and family preservation services
- Provide quality service by staying current in clinical knowledge and statistical trends and by continually evaluating the effectiveness through a quality assurance system

### **Description**

Since October 2009, the CCYSB has operated from its new building on donated County property at 59 Kate Wagner Road. Westminster. Serving the Carroll County community since 1972, CCYSB is an outpatient mental health clinic for children, adults, and families and the organization receives oversight licensing and certification from the MD Departments of Health

and Mental Hygiene (DHMH) and Juvenile Services (DJS). The Local Management Board (LMB) also provides oversight. On July 1, 2011 CCYSB took over the management of the substance abuse services formally provided by Junction, Inc.

CCYSB clients possess a variety of behavioral and emotional illnesses and can include at-risk and severely emotionally disturbed children, adolescents, and adults, as well as the chronically mentally ill. With a strong focus on prevention through early intervention, education, and recognition that children, adults, and families may require different services, CCYSB has developed a continuum of services to meet individual needs. Services currently provided include:

- Violence Assessment Program
- Mobile Treatment Program
- Intensive Family Preservation Services
- Safe and Stable Family Preservation Program
- Brief Strategic Family Therapy
- Parenting Education Workshops
- Suicide/Self-Injury Intervention Program
- Interactive Group Therapy
- Parents as Teachers

## **Program Highlights**

In FY 15 CCYSB served:

- 3.348 clients
- 55 individuals in Assertive Community Treatment
- 43 families in Safe and Stable Family Preservation
- 53 at-risk families through Brief Strategic Family Therapy

- One-time funding of \$50,000 was included for Electronic Health Records in FY 16.
- A 2% increase is included in FY 17.
- Additional ongoing funding of \$125,000 is included for drug treatment.