

Citizen Services Non-Profits Summary

	Actual FY 18	Original Budget FY 19	Adjusted Budget FY 19	Budget FY 20	% Change From Orig. FY 19	% Change From Adj. FY 19
Access Carroll	\$20,000	\$20,000	\$20,000	\$20,000	0.00%	0.00%
The Arc Carroll County	257,750	290,160	290,160	270,800	-6.67%	-6.67%
CHANGE, Inc.	277,740	260,330	260,330	265,540	2.00%	2.00%
Family and Children's Services	369,560	380,650	380,650	392,070	3.00%	3.00%
Flying Colors of Success	42,300	44,420	44,420	46,640	5.00%	5.00%
Human Services Program	1,170,040	1,193,440	1,193,440	1,217,310	2.00%	2.00%
Mosaic Community Services	106,540	107,610	107,610	109,760	2.00%	2.00%
Rape Crisis Intervention Services	142,970	162,620	162,620	168,630	3.70%	3.70%
Target Community and Educational Services	257,750	265,490	265,490	270,800	2.00%	2.00%
Youth Service Bureau	883,210	975,870	975,870	1,070,390	9.69%	9.69%
Total Citizen Services Non-Profits	\$3,527,860	\$3,700,590	\$3,700,590	\$3,831,940	3.55%	3.55%

Mission and Goals

Citizen Services Non-Profit Service Providers is a functional grouping of agencies that provide a variety of services to fulfill the basic needs of children, youth, older adults, and the disabled in the community. The Department of Citizen Services is the coordinating agency for all human service functions funded by Carroll County Government.

Goals include:

- Linking citizens to community services
- Reducing the risk of crime and substance abuse, with attention to prevention, enforcement, and treatment, and focusing on youth and families

Highlights, Changes, and Useful Information

These agencies are funded at the discretion of the Commissioners. This funding is to offset part of the cost of services the County would likely provide if they were not made available to citizens through the non-profits.

Budget Changes

- The Arc Carroll County decreases due to one-time funding in FY 19 for the purchase of two accessible vans.
- Rape Crisis Intervention Services increases due to additional ongoing funding of \$11,000 for the Outreach Specialist.
- Additional funding of \$75,000 is included in Youth Service Bureau for substance abuse treatment.
- In FY 20, the ongoing growth rate for The Arc Carroll County, CHANGE, Inc., Mosaic Community Services, and Target Community and Educational Services was increased from 1% to 2%.

Access Carroll

Description	Actual FY 18	Original Budget FY 19	Adjusted Budget FY 19	Budget FY 20	% Change From Orig. FY 19	% Change From Adj. FY 19
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	20,000	20,000	20,000	20,000	0.00%	0.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$20,000	\$20,000	\$20,000	\$20,000	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Tammy Black, RN, BSN - Executive Director (410) 871-1478
Taylor Hockensmith, Budget Analyst (410) 386-2082
<http://www.accesscarroll.org/>

Mission and Goals

To champion health and provide quality, integrated health care services for low-income residents of Carroll County.

Goals include:

- Increase the number of pro bono or discount providers
- Increase the number of people receiving coordinated healthcare

Description

Access Carroll is a primary care medical office located at 10 Distillery Drive in Westminster, MD. Access Carroll provides free medical care and health education to uninsured Carroll County residents who are at 200% or below the Federal Poverty Level. Access Carroll is a Medicaid accepting provider and offers reduced costs on a sliding fee scale for eligible residents. The organization estimates roughly 24,000 people in the County qualify for treatment. Patients are seen on an appointment basis by nurse practitioners, physicians, or physician assistants and donations are accepted. In addition to primary healthcare, services also include:

- Medication assistance
- Laboratory testing
- Radiology testing
- Referrals to specialists
- Family dental services
- Individual, Group and Family Counseling
- Health Exchange and Medicaid insurance enrollment and Navigation

In addition to the direct contribution of \$20,000, the County provides Access Carroll with \$270,000 of in-kind services through building space and utilities at the Citizen Services Distillery Building.

Program Highlights

- Access Carroll served 9,706 individual patients, including 1,306 new clients, in FY 18.
- Access Carroll earned the Gold Seal of Accreditation from The Joint Commission, a measure of quality and patient safety measures recognized internationally.
- Ambulatory Detox services have expanded to daily availability.

The Arc Carroll County

Description	Actual FY 18	Original Budget FY 19	Adjusted Budget FY 19	Budget FY 20	% Change From Orig. FY 19	% Change From Adj. FY 19
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	257,750	290,160	290,160	270,800	-6.67%	-6.67%
Capital	0	0	0	0	0.00%	0.00%
Total	\$257,750	\$290,160	\$290,160	\$270,800	-6.67%	-6.67%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Donald Rowe, Executive Director (410) 848-4124
Taylor Hockensmith, Budget Analyst (410) 386-2082
<http://www.arccarroll.com>

Mission and Goals

To support the efforts of people with intellectual and developmental disabilities in their individual pursuit of fulfilling life.

Goals include:

- Promote, expand, and enhance the name, image, and services of The Arc Carroll County (The Arc) throughout the community
- Evaluate all programs and service areas for relevance and quality of services and supports for clients
- Raise program quality through staff input and innovation by creating person-centered services
- Identify the needs of the people who are served
- Maximize the use of monetary assets by prioritizing needs and investing responsibly for the future
- Expand staff development to include formal orientation for new hires and targeted trainings to address complex needs
- Develop and enhance the relationships and partnerships with major stakeholders
- Become the most dynamic and sought after provider of services without boundaries

Description

The Arc is a non-profit organization located at 180 Kriders Church Road, Westminster, MD. The Arc organizes the numerous services it provides to individuals with intellectual and developmental disabilities into three primary service departments:

- Community Living programs
- Employment and Day Services
- Transportation services

The Community Living program creates personalized living arrangements in a community-based setting. Services in the program include respite care, adaptive equipment, architectural modifications, personal care, health services, in-home support, medical supplies, and transportation.

The Employment and Day Services program provides a variety of opportunities to assist people in realizing their career and employment goals through vocational and job development training, paid employment opportunities with local businesses, and job retention services.

Transportation services provides door-to-door transportation to people participating in The Arc sponsored programs and services, as well as daily transportation to over 200 students attending specialized programs in Carroll County Public Schools.

Program Highlights

- In FY 18, 185 individuals were served in the various programs The Arc provides.
- Residential services were provided to 25 clients in FY 18.
- In Partnership with The Arc Maryland and Comcast, The Arc Carroll County opened the Technology Coaching Center.

Budget Changes

- Budget decreases due to one-time funding of \$24,670 for the purchase of two accessible vans in FY 19.
- In FY 20, the ongoing growth rate for The Arc was increased from 1% to 2%.

CHANGE, Inc.

Description	Actual FY 18	Original Budget FY 19	Adjusted Budget FY 19	Budget FY 20	% Change From Orig. FY 19	% Change From Adj. FY 19
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	277,740	260,330	260,330	265,540	2.00%	2.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$277,740	\$260,330	\$260,330	\$265,540	2.00%	2.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Michael F. Shriver, Executive Director (410) 876-2179
 Taylor Hockensmith, Budget Analyst (410) 386-2082
<http://www.changeinc.cc/>

Mission and Goals

To support individuals with disabilities to achieve community integration and independence through personal choices.

Goals include:

- Foster an environment that promotes cooperation in the community for the success of each individual
- Communicate clearly, truthfully, and constructively in all interactions with all facets of our community
- Work towards encouraging an environment that embraces trust and commitment
- Pursue higher standards that promote an environment that encourages creativity, innovation, and interdepartmental collaboration
- Work together in an environment that recognizes and celebrates communal successes and individual accomplishments

Description

CHANGE, Inc., a non-profit organization located at 115 Stoner Avenue, Westminster, MD, provides the following programs for individuals with developmental and intellectual disabilities:

- Day Habilitation with daily transportation
- Customized Employment Services
- Personal Supports
- Family and Individual Support Services
- Aquatics
- Respite Inn

Clients in the Day Habilitation Program receive support, training, and assistance in activities of daily living, including basic hygiene, mobility, communications, and personal care. Services include a therapeutic pool, a community volunteer program, and daily transportation.

The Vocational Program provides clients with the opportunity to work 1:1 with a specially trained employment specialist in order to determine the client's career path to aide in obtaining independent employment.

The Support team model is a holistic approach that focuses on a person's unique support needs, their vision of a "good life" and the goal to achieve their "good life". Geographically based support teams serve 25-30 individuals in the community setting for employment, volunteering and inclusion.

Family and Individual Support Services provide respite care, in home personal assistance, and other services to families and individuals.

The Respite Inn provides temporary care for children and adults in a comfortable home-like environment.

Program Highlights

- In FY 18, 171 individuals were served by various programs.
- CHANGE continues to partner with Carroll County Public Schools in Vocational Opportunities for Independent Change and Empowerment (VOICE); a program that works with the clients on in-home living skills.

Budget Changes

In FY 20, the ongoing growth rate for CHANGE, Inc. was increased from 1% to 2%.

Family and Children's Services

Description	Actual FY 18	Original Budget FY 19	Adjusted Budget FY 19	Budget FY 20	% Change From Orig. FY 19	% Change From Adj. FY 19
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	369,560	380,650	380,650	392,070	3.00%	3.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$369,560	\$380,650	\$380,650	\$392,070	3.00%	3.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Kelley Rainey, Director of Carroll County Programs
(410) 876-1233

Taylor Hockensmith, Budget Analyst (410) 386-2082
<http://www.fcsmd.org>

Mission and Goals

To transform the lives of children and adults by providing opportunities to build self-confidence, resilience, and hope.

Goals include:

- Foster safety, resiliency, and stability for families impacted by crime and violence
- Expand capacity, infrastructure, and efficiency to increase the number of victims served, particularly those that are in special classes or who have been traditionally underserved
- Contribute to a more cohesive and streamlined victim services system that is more accessible and responsive
- Provide education and professional development opportunities for law enforcement, the court system, service providers, and the public about the devastating emotional, psychological, and physical effects that crime and violence have on victims and the options available to them.
- Provide safety and prevention of abuse to Carroll County's aging population by offering respite for caregivers and a safe place for the seniors in their family who need support to go during the day
- Provide general counseling services as requested by those in the community who are not able to connect to other mental health providers

Description

Family and Children's Services (FCS) of Central Maryland is a private not for profit agency that has three locations it operates programming for Carroll County families. FCS operates the West End Place Adult Day Care at 7 School House Avenue, Westminster, MD. The Adult Day Care supports seniors and older adults who are unable to stay at home during the day. There are daily activities for client engagement and weekly trips available for client participation. A second location, 22 North Court Street, Westminster, MD, houses behavioral health and case management programs, provides specialized programs to victims of domestic violence, sexual assault, childhood sexual and physical abuse, and elder neglect and abuse.

The emphasis of the Family Violence Project is on developing and implementing strategies specifically intended to move families impacted by crime and violence from crisis and vulnerability to safety and stability. FCS has been meeting the needs of Baltimore and surrounding communities for 170 years. Carroll County services include, but are not limited to:

- Twenty-four hour hotline which provides emergency counseling, and sheltering at the Domestic Violence Program (DVP) Safe House.
- DVP Safe House offers up to 60 days of safe shelter, individual and group counseling and therapy, education, ongoing case management, and support groups.
- Legal representation, court accompaniment, and assistance obtaining resources for victims.
- First Step Projects provides outreach, with police accompaniment, as follow-up to 911 calls.
- Psychiatric evaluations, consultations, and ongoing treatment by board-certified psychiatrists.
- Court-ordered and voluntary programs including Abuser Intervention, Anger Management, and Appropriate Responses to Abuse.

Program Highlights

- FCS served 1,453 individuals in FY 18.
- In FY 19, FCS has begun a new partnership with Maryland Legal Aid; two days a week staff from Maryland Legal Aid are be available at FCS to provide free legal advice to victims of crime.
- FCS continues to work on outreach and engagement in Carroll County Public Schools in partnership with the State's Attorney's Office through the Students Offering Support Program.
- FCS continues to play an important role in implementing the Lethality Assessment Program (LAP), an 11-question screening tool that allows all law enforcement agencies and first responders in the County to better assess victims' needs for early intervention and connect them with immediate help.

Budget Changes

A 3% increase is included.

Flying Colors of Success

Description	Actual FY 18	Original Budget FY 19	Adjusted Budget FY 19	Budget FY 20	% Change From Orig. FY 19	% Change From Adj. FY 19
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	42,300	44,420	44,420	46,640	5.00%	5.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$42,300	\$44,420	\$44,420	\$46,640	5.00%	5.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

C. Michael Hardesty, M.S. President/CEO (410) 876-0838
 Taylor Hockensmith, Budget Analyst (410) 386-2082
<http://www.flyingcolorsofsuccess.org/>

Mission and Goals

To provide the highest quality community-based support designed to enhance the quality of life and increase the independence of people with disabilities and special needs.

Goals include:

- Provide quality community-based residential services to citizens with intellectual and developmental disabilities in single family homes throughout Carroll County
- Develop and provide specialized one-on-one day services for individuals ineligible for, or who elect not to attend, traditional day programs
- Develop handicap accessible housing
- Serve as a model for other organizations and citizens
- Provide a handicap respite resource
- Provide advocacy/support to students with intellectual disabilities transitioning from Carroll County Public Schools

Description

Flying Colors of Success (FCS, Inc.) was founded by the Kennedy Krieger Institute in 1991 and established as a private non-profit organization. The administrative offices of FCS, Inc. are located at 88 East Main Street, Westminster, MD. FCS, Inc. is licensed to provide residential services, family and individual support services, respite, community supported living arrangements, and day program services. The residential program operates 365 days a year and provides 24 hour support. FCS, Inc. provides transportation for medical appointments, as well as social and recreational activities. Direct support staff is trained in health, safety, and behavioral support. Quality Assurance staff monitor the programs to assure client needs are met.

Program Highlights

In FY 18, FCS, Inc. provided residential services to 28 individuals and day services to 6, for a total of 34 individuals.

Budget Changes

A 5% increase is included.

Human Services Program

Description	Actual FY 18	Original Budget FY 19	Adjusted Budget FY 19	Budget FY 20	% Change From Orig. FY 19	% Change From Adj. FY 19
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	1,170,040	1,193,440	1,193,440	1,217,310	2.00%	2.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$1,170,040	\$1,193,440	\$1,193,440	\$1,217,310	2.00%	2.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Scott Yard, Executive Director (410) 386-6620
 Taylor Hockensmith, Budget Analyst (410) 386-2082
<http://www.hspinc.org/>

Mission and Goals

To help improve the quality of life and self-sufficiency of at-risk and low-income Carroll County residents by providing assistance with basic needs, advocacy, linkages to resources, and opportunities to enhance life skills. Services involve three main divisions: emergency assistance, housing and shelters for the homeless, and a family support center.

Goals include:

To assist low-income and at-risk residents with:

- Employment
- Education
- Income management
- Housing
- Emergency services
- Nutrition
- Self-sufficiency

Description

Human Services Program (HSP) located at 10 Distillery Drive, Westminster, MD, is a private, non-profit agency. HSP is the County's designated Community Action Agency (CAA) that serves as the point of entry for accessing the many countywide services that fight poverty and promote self-sufficiency for low-income individuals and families to enable them to achieve economic independence. Programs and Services offered include:

- Emergency and Energy
- Family Support Center
- Child and Adult Food Programs
- Workforce Development
- Shelters:
 - Safe Haven Shelter
 - Cold Weather Shelter
 - Women and Children's Shelter
 - Intact Family Shelter
 - Men's Shelter
- Housing:
 - Rental Allowance Program (RAP)
 - Homeless Prevention Program

Constituents Served:

	Clients	Households
FY 15	9,911	4,973
FY 16	10,395	4,166
FY 17	10,410	7,614
FY 18	13,228	4,956

In addition to the direct contribution of \$1,217,310, the County provides Human Service Programs with \$421,000 of estimated in-kind services through building space at the Citizen Services Distillery Building and \$211,000 for the space provided for Safe Haven.

Program Highlights

In FY 18:

- Cold Weather Shelter served 184 adults
- Safe Haven Shelter served 47 adults
- Family Shelter served 36 adults and 44 children
- Men's Shelter served 44 adults
- Office Of Home Energy Programs served 1,904 Households
- The Family Support Center served 76 parents and 81 Children by providing Basic Life Skill, Health, Parent Education courses, and Child Development
- Community garden served 484 households with 603 pounds of produce
- Financial Education served 115 participants
- Volunteer Income Tax Assistance completed 1,010 tax returns

Budget Changes

A 2% increase is included.

Mosaic Community Services

Description	Actual FY 18	Original Budget FY 19	Adjusted Budget FY 19	Budget FY 20	% Change From Orig. FY 19	% Change From Adj. FY 19
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	106,540	107,610	107,610	109,760	2.00%	2.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$106,540	\$107,610	\$107,610	\$109,760	2.00%	2.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Jeff Richardson, Executive Director (410) 453-9553
Taylor Hockensmith, Budget Analyst (410) 386-2082
<http://www.mosaicinc.org/>

Mission and Goals

To enhance the quality of life for those with mental illness and promoting their recovery through effective, community-based, outcome-focused services that are consumer-driven, flexible, and comprehensive.

Goals include:

- Provide quality outpatient mental health psychiatric treatment services and therapy
- Provide crisis and case management services
- Provide in-home and off-site based Psychiatric Rehabilitation Program for up to 30 Carroll County adults with severe mental illness
- Provide Residential Rehabilitation Housing for up to 28 county residents with severe mental illness
- Provide a comprehensive corporate compliance and quality improvement program to evaluate treatment outcomes and develop process improvement

Description

Mosaic Community Services, Inc. is a non-profit mental health organization located at 288 E. Green Street, Westminster, MD. Granite House (a program of Mosaic Community Services) is Carroll County's largest provider of publicly supported outpatient mental health services to adults and older teens. The organization's two primary services include the clinic and group practice, and the Psychiatric Rehabilitation Program.

Program Highlights

The mental health clinic and group practice serves over 1,300 people at any one time, including over 1,000 consumers in the Public Mental Health System. Treatment services include:

- Psychiatric evaluation
- Medication evaluation, treatment, and monitoring
- Individual, group, and family therapy
- Treatment planning and coordination
- Case management and coordination with other providers

The Psychiatric Rehabilitation Program provides skills training and support to individuals with severe and persistent mental illness. The elements of this program include:

- A housing program, which serves up to 28 people in agency-operated housing and another 30 in their own homes.
- A day rehabilitation program, which provides group services to individuals designed to improve social skills, self-esteem, and daily life coping.
- Vocational pathways, a supported employment program, uses evidence-based technologies to help as many as 60 disabled individuals become employed.

In FY 18, 1,027 clients were served.

Budget Changes

In FY 20, the ongoing growth rate for Mosaic Community Services, was increased from 1% to 2%.

Rape Crisis Intervention Services

Description	Actual FY 18	Original Budget FY 19	Adjusted Budget FY 19	Budget FY 20	% Change From Orig. FY 19	% Change From Adj. FY 19
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	142,970	162,620	162,620	168,630	3.70%	3.70%
Capital	0	0	0	0	0.00%	0.00%
Total	\$142,970	\$162,620	\$162,620	\$168,630	3.70%	3.70%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Janice Kispert, CEO (410) 857-0900

Taylor Hockensmith, Budget Analyst (410) 386-2082

<http://www.rapecrisiscc.org>

Mission and Goals

To provide counseling and support services to citizens hurt by sexual violence and to eliminate sexual violence in Carroll County through education and advocacy.

Goals include:

- Develop service plans for clients receiving in-person counseling
- Have clients meet their goals as outlined in their service plans
- Provide education regarding healthy relationships, sexual abuse, and assault prevention to youth in Carroll County public middle and high schools

Description

Rape Crisis Intervention Service of Carroll County (RCIS), is a private non-profit organization located at 224 North Center Street, Room 102, Westminster, MD. RCIS serves Carroll County residents aged 12 and older who have been affected by any type of sexual violence.

The following aspects of service make RCIS unique among other service providers in Carroll County:

- Free confidential crisis counseling services are available on a walk-in basis, and same day service is provided.
- The 24-hour hotline provides fast access and confidentiality, and is staffed by certified volunteers.
- Accompaniment services to police stations, hospitals, and courts are available.
- Victims do not need to disclose their name or personal financial information to access services.
- Minors do not require parental permission or knowledge to obtain services or information.

All services are of a short duration with most clients completing treatment within a period of six months. County funds are used primarily to support crisis intervention services, education programs, outreach services, and overhead costs. Treatment services are provided to both victims and families.

In addition to the direct contribution of \$168,630, the County provides RCIS with \$40,000 of estimated in-kind services through building space.

Program Highlights

- RCIS continues their partnership with Carroll County State's Attorney's Office to provide all high schools and middle schools by providing programs on relationship violence.
- In FY 18:
 - 318 individuals were served
 - 1027 hotline calls were received
 - 232 face-to-face interventions were provided
 - 175 individual and group therapy sessions were provided

Budget Changes

Rape Crisis Intervention Services increases due to additional ongoing funding of \$11,000 for the Outreach Specialist.

Target Community and Educational Services

Description	Actual FY 18	Original Budget FY 19	Adjusted Budget FY 19	Budget FY 20	% Change From Orig. FY 19	% Change From Adj. FY 19
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	257,750	265,490	265,490	270,800	2.00%	2.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$257,750	\$265,490	\$265,490	\$270,800	2.00%	2.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Thomas Zirpoli, President & CEO (410) 848-9090
 Taylor Hockensmith, Budget Analyst (410) 386-2082
<http://www.targetcommunity.org/>

Mission and Goals

To enhance the lives of individuals with developmental and physical disabilities through quality, community-based residential, vocational, recreational, and family support services.

Goals include:

- 100% of clients in Residential Services will score satisfied or higher concerning their current living arrangement.
- 100% of clients in Vocational Services will be satisfied with their current job placement.
- 100% of clients in Recreational Services will be provided community-based recreational opportunities.
- 100% of clients in Family Support Services will score satisfied or higher concerning these services.

Description

Target Community and Educational Services, Inc. is a non-profit organization located at 111 Stoner Avenue, Westminster, MD. Target provides residential, vocational, recreational, and family support services to children and adults with developmental disabilities. Target services include:

- Residential / Community Living Services
- Vocational Services
- Recreational Services
- Family Support Services
- Autism Program

Target programs include:

- Eight alternative-living unit houses owned by Target and occupied by no more than three developmentally disabled adults under the direct care of staff
- Supervision, support, and direct care to clients who choose to live with their family or in their own home
- Assistance to individuals in finding jobs
- Job-coaching support and helping individuals earn a competitive wage

- A partnership with Carroll County Public Schools to provide a School-to-Work transaction program for students with disabilities leaving the public school system, but not ready for college or employment
- An autism program that provides in-home support, services, and respite for families in Carroll County who have children with autism

The Winchester Country Inn is the former home of William Winchester, the founder of Westminster, MD. It is located on the property used by Target Community and Educational Services, Inc. The Inn is a functioning tearoom and gift shop, as well as a vocational training site for individuals with developmental disabilities.

Program Highlights

- Target served 160 individuals in FY 18.
- In FY 19, Target completed the construction of two new homes which provide housing for 6 individuals with disabilities.
- Target continues to work with MAGIC's Smart Home Project.

Budget Changes

In FY 20, the ongoing growth rate for Target Community and Educational Services was increased from 1% to 2%.

Youth Service Bureau

Description	Actual FY 18	Original Budget FY 19	Adjusted Budget FY 19	Budget FY 20	% Change From Orig. FY 19	% Change From Adj. FY 19
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	883,210	975,870	975,870	1,070,390	9.69%	9.69%
Capital	0	0	0	0	0.00%	0.00%
Total	\$883,210	\$975,870	\$975,870	\$1,070,390	9.69%	9.69%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Lynn Davis, Executive Director (410) 848-2500
 Taylor Hockensmith, Budget Analyst (410) 386-2082
<http://www.ccysb.org/>

management of the substance abuse services formally provided by Junction, Inc.

Mission and Goals

To provide a continuum of community-based mental health and substance abuse services for children, adults, and families in Carroll County. The Carroll County Youth Service Bureau (CCYSB) uses a multi-disciplinary approach to deliver prevention, intervention, and treatment services in the least restrictive and most cost-effective manner. In the true spirit of the helping profession, CCYSB is dedicated to excellence in service, innovation in programming, and responsiveness to our community.

CCYSB clients possess a variety of behavioral and emotional illnesses and can include at-risk and severely emotionally disturbed children, adolescents, and adults, as well as the chronically mentally ill. With a strong focus on prevention through early intervention, education, and recognition that children, adults, and families may require different services, CCYSB has developed a continuum of services to meet individual needs. Services currently provided include:

Goals include:

- Maximize potential of youth by providing, supporting, and advocating for high-quality counseling
- Provide crisis intervention services by way of suicide intervention and potential for violence assessments
- Refer children and families to other appropriate resources when services at CCYSB are at capacity
- Provide educational and outreach services to children, parents, adults, and organizations in the community
- Deter youth from delinquent activities through early intervention and prevention activities
- Identify physical and social conditions that provide opportunities for growth and healthy maturation for youth
- Provide home-based case management, intensive counseling, and support services through mobile treatment and family preservation services
- Provide quality service by staying current in clinical knowledge and statistical trends, and by continually evaluating the effectiveness through a quality assurance system

- Alcohol and Substance Abuse Services
- Violence Assessment Program
- Assertive Community Treatment
- Intensive Family Preservation Services
- Safe and Stable Family Preservation Program
- Brief Strategic Family Therapy
- Parenting Education Workshops
- Suicide/Self-Injury Intervention Program
- Interactive Group Therapy
- Parents as Teachers
- Dialectical Behavioral Therapy

Program Highlights

In FY 18 CCYSB served:

- 2,690 clients
- 103 individuals in Assertive Community Treatment
- 38 families in Safe and Stable Family Preservation
- 37 at-risk families through Brief Strategic Family Therapy
- 30 at-risk youth in the Violence Prevention Program

Budget Changes

A 2% increase is included, as well as an additional \$75,000 of ongoing funding. This is the fourth year of additional funding for substance abuse treatment program and is planned to increase to a cumulative \$500,000 in FY 22.

Description

CCYSB operates from 59 Kate Wagner Road, Westminster, MD. Serving the Carroll County community since 1972, CCYSB is an outpatient mental health clinic for children, adults, and families, and the organization receives oversight licensing and certification from the MD Department of Health and Mental Hygiene and Juvenile Services. The Local Management Board also provides oversight. On July 1, 2011 CCYSB took over the