



General Order

Department of Fire & EMS

G.O. #: 7-3-25

Subject: Implementation of DFEMS- “Suggestion Box”

Date: July 11, 2025

Authority: Chief Michael W. Robinson, Director/*MWR*

In an effort to obtain relevant and timely feedback that can improve the overall status of the department. The Department of Fire & EMS has launched a *Suggestion Box* to give all members (volunteer and career) a way to submit ideas, concerns, or feedback that may help improve department operations, morale, safety, training, or administration.

The *Suggestion Box* can be accessed using a QR code that will be posted at each station. The QR code will open a pre-filled google form that will be sent directly to DFEMS. Submissions will be 100% anonymous, unless you choose to include your name with your submission. The QR code is also attached herein.

All submissions will be reviewed and routed to the appropriate division for consideration. Updates or outcomes will be shared in future department-wide communications.

Please direct any questions regarding the suggestion box to data analyst, Mel @ mstrong@carrollcountymd.gov.

Thank you for your continued input and support of the department.

