



General Order

Department of Fire & EMS

G.O. #: 11-2-25

Subject: Units Calling Enroute – Mobile Radio

Date: November 24, 2025

Authority: Deputy Chief Paul Supko/*PJS*

Effective Date: December 1, 2025

Effective December 1, 2025, all EMS Transport and Suppression apparatus (Engine, Truck Squad) while in quarters shall call **enroute on the mobile radio**.

The practice of calling enroute on the portable radio will cease, **except** when a unit is Available on the Radio (AOR) and the crew is **away from the apparatus**.

This requirement ensures that when a unit identifies itself as enroute, the apparatus is actively responding. Accurate response time data, including turnout time and travel time, is critical in evaluating operational performance and maintaining a high standard of service delivery to the community.

Crews are expected to turn out and begin travel without delay upon dispatch.

Enroute transmissions via the mobile radio appear on the ECC console as “[UNIT] M” (e.g., *Medic 15 M*), confirming mobile radio activation. Compliance and effectiveness of this directive will be monitored and reviewed throughout the initial implementation period. All personnel and company officers are expected to ensure adherence.