



## Transit Advisory Council (TAC) Meeting Minutes

**Mission Statement** - *The Mission of the Transit Advisory Council (TAC) is to advocate for and assist with the implementation of the Carroll County Transportation Development Plan (TDP)*

Meeting Date: November 10, 2025

Start Time: 3:00 pm

Location: Carroll County Office Building, Room 105

Chair: Jenny Graybill

Topic	Discussion
<b>Attendees</b>	Danielle Gattine, Jenny Graybill, Crystal Winebrenner, Commissioner Kiler, Stacey Graham, Deborah Standiford, Lib Rood, John Dukleuski, Ben Dohan, Bryan Bokey, Javier Toro, Wendy Higgins, Larry Hushour, Danielle Condon, DaVida Anderson, Mike Rodgers, Scott Graf, Sharon Idhe, Chris Nusbaum, Lily Carey
<b>Welcome &amp; Introductions</b>	Jenny Graybill called the meeting to order at approximately 3:00 p.m.
<b>Establishment of Quorum</b>	<b>A quorum of TAC members was present</b>
<b>Approval of Minutes</b>	March minutes approved
<b>Committees</b>	Executive Committee: No Report Rider Experience Committee: First meeting to hopefully be held in December
<b>Ridership Report</b> Crystal Winebrenner	<ul style="list-style-type: none"> <li>• Demand Response Ridership is up 8% for quarter 1 from last year</li> <li>• Taneytown &amp; North Carroll demand response routes are full during the a.m. and p.m. commuter times</li> <li>• Green TrailBlazer route is up by 10% for the first time in several months</li> </ul>
<b>County Report</b> (Stacey Graham)	<ul style="list-style-type: none"> <li>• Proposed revisions to the Trailblazer Routes going for board of commissioner approval on 11/13</li> </ul>
<b>Transit Development Plan Kick-off</b> Ben Dohan (KFH Group)	<ul style="list-style-type: none"> <li>• 631 Survey Responses</li> <li>• Overall satisfaction from Riders was 'satisfied' <ul style="list-style-type: none"> <li>◦ Highest satisfaction was for Drivers, Lowest was the website &amp; days/hours</li> </ul> </li> <li>• Improved access to information &amp; real time data was high on request list of community survey takers</li> <li>• KFH to look into demographics of where satisfied/unsatisfied responses came from</li> </ul>
<b>Other Items</b>	Carroll County Times Article Follow Up: <ul style="list-style-type: none"> <li>• Shows need for education <ul style="list-style-type: none"> <li>◦ Free marketing campaign &amp; community education &amp; private vs. public transportation differences</li> <li>◦ Community involvement (carnivals, parades, trunk or treats etc.)</li> <li>◦ Share success stories</li> </ul> </li> </ul>
<b>Public Comments</b>	<p>Mt. Airy service between Carroll &amp; Frederick counties.</p> <ul style="list-style-type: none"> <li>• RWU will provide a pilot for data collection. Meeting to work out details forthcoming</li> </ul> <p>South Carroll Service</p> <ul style="list-style-type: none"> <li>• Population is increasing, how can the service be improved in SC?</li> <li>• SC already has as much service as Westminster, while no other surrounding towns do</li> </ul>
<b>Adjournment</b>	Meeting ended at approximately 4:30 p.m.
<b>Next Meeting Date</b>	<b>January 12, 2026, Carroll County Office Building, Rm 105</b>